

CORPORATE PRINCIPLES

CUSTOMER SATISFACTION

- We resolve challenges competently and innovatively beyond the requirements of the customer.
- Quality is what our customers understand it to be

CUSTOMER-SUPPLIER RELATIONSHIPS

- The customer is the “nearest” in the process – internally and externally
- Transparent, efficient and economical processes in all areas

CONTINUOUS IMPROVEMENT

- We improve every day and think globally
- Zero Defect Strategy

INDEPENDENT EMPLOYEES

- The employees are aware of their responsibility and act independently within the scope of their area of responsibility.

LEGAL CONFORMITY

- Compliance with the law is the basis for our actions and deeds.
This is not negated in any phase of operational activities.

CONTINUOUS IMPROVEMENT OF SUSTAINABILITY

- Environmental aspects are continuously analysed and evaluated and are incorporated into the product and process development.
- We pay attention to our world, which our children also enjoy.
- Our factories are sustainable and are becoming CO2 neutral
- Together, we promote the physical and mental health of our employees and everyone involved in the value chain